

Wren Living Limited
Warranty Department
The Nest
Falkland Way
Barton-upon-Humber
DN18 5RL

PLEASE
AFFIX
STAMP

Warranty Terms and Conditions

- The warranty guarantees that our cabinets will be free from faults or defects in workmanship and materials for the following periods dependant on range:
Infinity Plus kitchens: 25 years
Infinity kitchens: 20 years
- The warranty only applies:
 - to cabinets manufactured by Wren Living Limited. It does not apply to, for example, worktops, accessories or appliances. If you are unsure as to what is meant by "cabinets" please speak to a member of staff who will be able to clarify the position for you;
 - to the person who purchased the cabinets. It is not transferrable to any other person;
 - to individuals who purchased the cabinets as a consumer for private use, not to businesses, companies, partnerships or sole traders;
 - to cabinets used entirely within a domestic environment for personal use, not to cabinets put into and used within business premises, place of work, rental properties, student properties or similar;
 - to cabinets used within the environment intended by their design, for example kitchen cabinets used within a kitchen and not kitchen cabinets used in, for example, a garage;
 - to cabinets used and installed in accordance with any guidelines provided by Wren Living Limited;
 - where the purchaser of the cabinets has validated the warranty in accordance with paragraph 4 below;
 - to cabinets purchased and used within the United Kingdom.
- The warranty does not cover:
 - items purchased by you from Wren Living Limited which are manufactured by another manufacturer;
 - damage caused or contributed to by poor, faulty or incorrect use, installation or maintenance;
 - damage caused or contributed to by events outside Wren Living Limited's control including but not limited to Acts of God, fire, explosion, contact with corrosive matter, extreme weather conditions, flood, vandalism, soiling, misuse, abrasion, improper storage following delivery, rot and/or infestation following delivery, leaks (or similar incidents), damage due to non-domestic use;
 - damage or colour deterioration caused or contributed to as a result of normal wear and tear;
 - damage caused or contributed to by alterations or repairs other than those carried out by Wren Living Limited;
 - damage caused or contributed to by the removal of the cabinets following initial installation;
 - damage caused or contributed to by wilful damage, abuse, mistreatment, negligence, abnormal storage or environmental conditions;
 - damage caused or contributed to by household animals and misuse by children.
- To validate the warranty you must:
 - fill in the registration card provided with the cabinets; and
 - register the warranty covering the cabinets within 6 months of delivery of the cabinets by following the instructions on the registration card.
- To make a claim under your warranty you must contact Wren Living Limited's customer relations at enquiries@wrenliving.com or Wren Kitchens, The Nest, Falkland Way, Barton-upon-Humber, DN18 5RL.
- Following the filing of a claim Wren Living Limited will investigate the claim and if we believe there is a defect or fault covered by the warranty, we will at our option either repair the defective cabinet (or part), replace the defective cabinet (or part) or issue a refund of the price you paid for the products.
- Please note that we will not deal with or pay for the removal of defective cabinets (or parts) and it is your responsibility to collect replacement items from a Wren Kitchens Limited store of your choosing.
- Installation of any repaired or replacement cabinet or cabinet part will not be Wren Living Limited's responsibility.
- If you do not allow the Wren Living Limited's representative to review the cabinet which is subject to the warranty claim you will invalidate the warranty in respect of that claim.
- Any repaired or replacement cabinet parts shall be guaranteed on the terms of this warranty for the unexpired portion of the warranty period only.
- This warranty is non-transferrable and is personal to the original purchaser as shown on the invoice.
- This warranty is subject to the jurisdiction of the courts of England and Wales, and any dispute or claim arising out of, or in connection with it or its subject matter, shall be governed by, and construed in accordance with English law. Wren Living Limited is a company registered in England and Wales under company number 06799478 and with our registered office at The Nest, Falkland Way, Barton-upon-Humber, DN18 5RL.

Important Data Protection Information

Wren Living Limited will use your personal details for customer services, administration and marketing. We may keep your information for a reasonable period for these purposes. We or our business partners may contact you by mail, telephone, email or other electronic messaging services with offers of goods and services or with information that may be of interest to you.

By providing us with your telephone number or email address, you consent to being contacted by these methods. If you do not wish to receive marketing information by these methods, please tick this box.

